



## A 6-month internship in Perth

***Jens Lemmel, who studies transportation and logistics at the University of Applied Sciences in Bremerhaven, Germany, spent six months with Kuehne + Nagel in Perth, Australia.***

“My role was that of an assistant to the branch manager, and I was also allocated to a project manager on a couple of occasions when tender documents and budget calculations needed to be prepared at short notice for a recently won, prestigious project customer.

My own projects included technical and investment planning for a racking system for the newly opened warehouse and the corresponding handling equipment, a cartage truck, plus a number of minor investments. This reflected the interdisciplinary approach of my university course, as both engineering knowledge and a sense for cost structures were required.

Since warehouse operations had just commenced a new health and safety programme was bought, and I was assigned its implementation. This included the adaptation of evacuation, first aid and safe work procedures to the requirements and operational characteristics of the Perth facilities.

In order to support the branch and project managers’ efforts to win further customers, I became involved in a marketing campaign that included creating a Perth branch specific presentation, composing a database of potential customers, advertising in the trade press and finally approaching companies in the expanding West Australian resources sector.

My impression is that the Perth staff saw a benefit in my presence, as I could also allocate my time to a number of non-operational matters which needed to be solved but had been delayed due to lack of time. The fact that I was given a high degree of autonomy to perform my tasks and the positive feedback from all levels made this half-year a personal success and an enormously positive experience.”

(Jens Lammel, March 2005)

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