

# OUTSTANDING PERFORMANCE

## The QSHE Statement – Quality, Safety, Health, Environment, Security

- 1 | Our basic principle is to strive for absolute customer satisfaction and to provide the best possible value through reliability, efficiency and advanced technology.
- 2 | Our employees' motivation and qualification through appropriate training are key success factors in the realisation of our goals.
- 3 | Our competence and expertise are continually increased by permanent consideration of all relevant developments and technological evolution.
- 4 | Our continuous drive for perfection is ensured by the early identification and eradication of sources of error.
- 5 | Our awareness of individual and teamwork performance as well as personal commitment are crucial to maintaining our global strength and reaching QSHE targets.
- 6 | Our corporate and social responsibility is revealed through proactive measures with all partners throughout the supply chain and includes compliance with relevant laws, industry regulations and additional standards as set by our management.
- 7 | Our quality and competitiveness as a leading logistics provider are secured through ongoing review and continuous improvement of all operational processes.
- 8 | Our aim is to achieve high levels of safety, health and security for all parties involved by preventing risks to persons, the environment and property.
- 9 | Our dedication to preserve and protect the environment contributes to sustainable development and includes the systematic reduction of any negative impacts caused by our business.
- 10 | Our integrated QSHE management system is evidence of our commitment to Quality, Safety, Health, Environment and Security – for the benefit of everyone, regardless of boundary or origin.



Klaus Herms, Chief Executive Officer  
Kuehne + Nagel International AG  
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