



QSHE Targets for 2008

Quality, Safety, Health, Environment, Security

Target 1: Quality

The data quality levels for “shipped on flight/vessel” (Airfreight and Seafreight) and “arrived at destination port” (Seafreight) targeted for the end of 2008, are

- to achieve at least 95% compliance with “timeliness of data”, and
- at least 99% compliance with “completeness of data” for all consignments.

Data quality reports should reflect continuous improvement throughout the year. Additionally, in 2008, overall “on time performance” for airfreight as measured on the basis of Cargo 2000 standards is to be increased globally by at least 10%.

Target 2: Safety & Health

Kuehne + Nagel is committed to ensuring the highest possible levels of safety and health for all individuals involved along the supply chain. The number of significant incidents related to the handling, storage and transport of dangerous goods is to be maintained at zero in 2008.

Target 3: Environment

Environment friendly transports on waterways are to be further promoted. Kuehne + Nagel continues to be member of the ShortSeaShipping Promotion Center (SPC), a public-private partnership between the German authorities, logistics service providers, and others. It is Kuehne + Nagel’s goal to triple its transport volumes on waterways from 2004 to 2008.

Target 4: Environment

Kuehne + Nagel has introduced an innovative, integrated document management system for the paperless archiving of forwarding documentation worldwide. The target for 2008 is to increase the number of documents stored electronically from 40 million to at least 45 million.

Target 5: Security

The World Customs Organization has designed standards to secure and to facilitate the flow of goods in international commerce; the concept of the Authorized Economic Operator (AEO) has been launched to further increase the security level for shipments to and from the European Union. Kuehne + Nagel fully supports this initiative, and it is the company’s objective to achieve AEO certification in at least two important European countries (including all locations) in 2008 and 2009.

Issued by Uwe Brandt

Vice President QSHE (Quality, Safety, Health, Environment, Security)

April 16, 2008

