



QSHE Targets for 2010

Quality, Safety, Health, Environment, Security

The data quality levels for “shipped on flight/vessel” (Airfreight and Seafreight) and “arrived at destination port” (Seafreight) targeted for the end of 2010, are

- to achieve at least 95% compliance with “actuality of data”, and
- at least 99% compliance with “completeness of data” for all consignments.

Data quality reports should reflect continuous improvement throughout the year. Additionally, in 2010, overall “on time performance” for airfreight as measured on the basis of Cargo 2000 standards is to be increased globally by at least 10%.

Kuehne + Nagel is committed to ensuring the highest possible levels of safety and health for all individuals involved along the supply chain. The objective for 2010 is to have up-to-date versions of Disaster Recovery / Business Continuity Plans in place at all Kuehne + Nagel locations worldwide under special consideration of optimum safety & health levels even in such critical situations.

Kuehne + Nagel has developed its own Global Facility Carbon Calculator (GFCC), which is used to calculate and report the direct CO₂ emissions such as energy, fuel and water usage as a basis for reducing Kuehne + Nagel’s internal Carbon Footprint. The top environmental target for 2010 is to implement this powerful tool in the remaining Kuehne + Nagel warehouse locations to arrive at a comparable and transparent worldwide data basis. This should enable Kuehne + Nagel to reach significant, measurable future CO₂ reductions and savings.

The World Customs Organization has designed standards to secure and to facilitate the flow of goods in international commerce; the concept of the Authorized Economic Operator (AEO) has been launched to further increase the security level for shipments. Kuehne + Nagel fully supports this initiative, and it is the company’s objective to increase the number of European AEO certified countries from 8 at the end of 2009 to at least 11 countries with valid AEO certificates in 2010.

Kuehne + Nagel has developed a comprehensive standardized QSHE Audit Checklist tool with more than 500 checkpoints to serve as a basis for better visibility, transparency and follow-up. The target for 2010 is to start roll-out / implementation of this module in at least two Kuehne + Nagel regions in order to reach further improvements.

Issued by Uwe Brandt

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Target 1:
Quality

Target 2:
Safety & Health

Target 3:
Environment

Target 4:
Security

Target 5:
Quality, Safety,
Health, Environ-
ment, Security

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