



Tariff Rules and Regulations – Canadian Domestic Transportation Issued May 1, 2009

1. **Effective:** May 1, 2009
2. **Currency:** Rates are payable in Canadian funds.
3. **Payment Terms:** 30 days from date of invoice.
4. **Weight:** Shipping weight will be considered as the gross weight and includes the skid and all packaging weight.
5. **Density:** All Rates quoted are based on 10 lbs/cuft for shipments destined to BC, AB, SK, MB, ON & QC and 15 lbs/cuft to NB, NS, NL & PE. Ground courier shipments are based on 10lbs/cuft.
6. **Linear Footage:** Shipments occupying 10' of trailer space or greater, will be rated at 1,000 lbs/linear foot.
7. **Standard Work Hours:** Mon – Fri 0600 – 1800 hrs excluding Canadian statutory holidays. Shipments outside of standard hours can be arranged and are subject to additional charges provided at time of occurrence.
8. **Expedited / Rush Service:** Service available and rate calculated at time of occurrence.
9. **Hydraulic Tailgate Charge:** \$1.85 per cwt. – Minimum Charge \$40.00 – Maximum Charge \$135.00.
10. **Heated Service:** Subject to 15% of freight charges Minimum \$16.50, Maximum \$150.00. Heated service available from October 15th to April 15th maintaining 32F. In the event that product is to be stored in a heated unit longer than identified transit, additional charges for heated service will apply and be calculated at time of occurrence. Heated service does not refer to temperature control but rather avoidance of freezing.
11. **Dangerous Goods Surcharge:** Subject to 16% of the freight charges Minimum \$15.00 – Maximum \$60.00.
12. **Flat Deck:** Service available with 24 hours notice and rate calculated at time of occurrence with or without tarping requirements.
13. **Proof of Delivery (POD's):** Should a copy be requested 61-120 days from ship date, there is an applicable surcharge of \$5.00/POD; 121+ days from ship date \$27.50/POD; POD's for all shipments are not inclusive of the rates provided. Review of the volume of POD's required, will be evaluated after 90 days of shipping to assess an applicable surcharge.
14. **Appointment Deliveries:** Are subject to a surcharge of \$30.00 per occurrence.
15. **Private Residence, Exhibition & Site Pickup or Delivery:** Surcharge of \$75.00.
16. **Re-Delivery:** Re-delivery charges, if and when encountered, are applicable.
17. **Pick-Up Cancellation:** In the event a shipment is cancelled after it has been dispatched, \$50.00 per occurrence will be assessed.
18. **Driver Detention:** When vehicles through no fault of the carrier or agent of the carrier, are delayed or detained at places of pickup or delivery, a surcharge will be applicable beyond the indicated free time of \$85.00/hr for BC, AB & SK and \$65.00/hr for the rest of Canada. Weight is used to determine free time allowed:

(1) 0-5,000 lbs	½ hr Free
(2) 5,001-9,999 lbs	1 hr Free
(3) 10,000-20,000	1½ hrs Free
(4) + 20,001 lbs	2 hours Free
19. **Mall, Inside, Upper Floor, Schools or Banks:** Subject to \$2.00/cwt in addition to rates quoted – Minimum \$35.00 – Maximum \$150.00.
20. **Extra Labour / Helper/ Lumper:** Service available with a minimum 4 hr charge calculated at time of occurrence.
21. **Courier Surcharge:** \$7.50/item for goods which are:
 - (1) Non-Packaged: not fully encased in a suitable shipping container i.e. tires, pails, shrink-wrapped items etc.
 - (2) Over-Weight Pieces: a single item which weighs more than 71 pounds
 - (3) Over-Sized Pieces: items in excess of 5 feet in length or a total girth of 165 inches
 - (4) Discretionary Items: items which are due to their nature are not suitable for automated sorting i.e. size, shape, contents like ball bearings or liquids, inadequate packaging
22. **Trailer Detention – Equipment:** Calculated at time of occurrence, Min \$80.00 per day. Free time 24 hours commencing from trailer arrival time.
23. **Pallet Returns:** Return of empty CPC or Chep skids will be assessed an administration fee of \$5.00 per skid
24. **Packaging:** Minimum packaging requirements as per NMFC100 Series, or **'Owner's Risk Applies'** to inadequately packaged goods.
25. **Cargo Claims:** Rates are based on **NO** carrier liability for cargo claims \$50.00 CAD and under.
26. **Valuation/Liability:** Maximum carrier liability \$2.00 CAD/lb for all LTL and TL shipments; Maximum carrier liability for courier shipments is \$250.00 CAD and shipments shipped via Canada Post have a maximum liability of \$100.00 CAD.
27. **Insurance / Additional Liability Coverage:** Contact your local Kuehne + Nagel office to obtain a quotation for additional coverage of the goods being shipped. Deductibles apply and vary in amounts.
28. **Claim Submission:** Intent to claim must be submitted within 50 days from the ship date of the shipment in question. Following that a formal claim must be submitted within 60 days of the intent notice with the exception of a total loss. In the event of a total loss, claimant has 9 months from the ship date to file a claim. If the process of the 'intent' notification is bypassed, a formal claim must be received within 55 days of the ship date.
29. **In Bond (Sufferance Warehouse Charge):** Any costs incurred as a result of goods being placed in Bond will be passed on to the customer along with a 15% administrative fee.
30. **Overcharge / Undercharge Claims:** Must be presented in writing within one (1) year from date of delivery and are to be accompanied by original paid freight bill.
31. **Temporary Storage / In-transit Hold of Product Shipped:** \$1.50 CWT or a minimum charge of \$35.00 per shipment per day will apply after 48 hours.
32. **Drop or Release of Shipment on Route:** Service available and additional charges calculated at time of occurrence.
33. **Compliance Liability:** Kuehne + Nagel will not undertake liability for any costs or penalties arising from late deliveries or missed appointments.
34. **Fuel Charge:** Fuel charge is applied to freight and heat charges only and the applicable percentage is assessed against the ship date of the order. Monthly updates issued, detailing the applicable monthly surcharge.
35. **Taxes:** GST, HST, QST, Carbon Tax or other applicable taxes are not included in rates.
36. **KUEHNE + NAGEL WILL ATTEMPT TO INCLUDE ALL AUXILIARY CHARGES ON THE INITIAL INVOICE HOWEVER EXCEPTIONS MAY OCCUR WHEN A SEPARATE INVOICE MAY BE ISSUED.**
37. **TERMS AND CONDITIONS ARE APPLICABLE TO FREIGHT CHARGES ONLY AND ARE SUBJECT TO CHANGE WITHOUT NOTICE.**